



Being Canine Terms and Conditions

These T&Cs are in the interest of safety, responsibility and welfare for our clients. We reserve the right to change these terms and conditions at any time. Any changes will take immediate effect, and it is the responsibility of our clients to read these.

1. Training Classes and 1-2-1 Training

Bookings:

Payment is required in full (6 week block group) before attendance to a class. By booking a place, you have acknowledged that you are aware of our terms and conditions. It is the client's responsibility to ensure they arrive at the right venue and at the correct time.

We are unable to refund course fees once the course has commenced, and partial refunds for missed classes are not given. Please notify us beforehand if you will miss a class. Unfortunately, we are unable to provide catch up sessions; however, we will endeavour to ensure you are able to catch up at your subsequent attendance.

If the classes are cancelled due to weather conditions, the class will be added to the end of the 6 weeks session. We aim to give as much notice as is reasonably practical.

Classes:

We limit the number of people and dogs attending the classes to ensure sufficient space and support available.

If your dog has any aggression or nervousness around other dogs or people, this must be highlighted before attendance at classes. We reserve the right to excuse dogs that we do not feel will benefit from that environment.

General advice:

When arriving at class, please avoid meeting the other dogs on the lead. There is plenty of space to ensure that you can achieve this.

Please consider others in the class and switch off your mobile phone. We ask that you do hold conversations on your phone during a class. Photography or video recording is not permitted in class, without prior discussion.



Welfare and safety:

We provide a safe and secure environment as practicably reasonable and endeavour to apply good practices with all our training services. We endeavour to run all classes in as safe and professional manner as possible. Being Canine also takes all reasonable precautions when providing behavioural services to minimise the risk of injury from being bitten. However remote, dog training is not without risk; therefore, participation in training and behaviour services is at the owner's risk. Being Canine or any of its individual assistants, or helpers, will not accept responsibility for any loss, injury or damage to any persons, or dogs attending a course, or to their property howsoever caused during the provision of dog training activities.

Being Canine will not take responsibility for misinterpretation of advice. Whilst we hope you find the information and guidance given interesting and informative, the contents are for general information only. We believe the contents to be true and accurate as at the date of the session but can give no assurances or warranty regarding the accuracy, currency or applicability of any of the contents in relation to specific situations and particular circumstances. As such, the contents should not be relied upon and professional advice should be taken in specific cases. In addition, none of the content of the session will form any part of any contract between us or constitutes an offer by us. Specific disclaimers may apply in addition to certain content or parts of the session.

Please note that we work outside, so waterproof clothes are recommended!

Disclaimer

Being Canine Behaviour and Training

The use of the equipment and premises for the purpose of dog training/agility and recreation will be undertaken entirely at your risk and therefore no claims can be made to Being Canine, its owners, employees, assistants or family or the owners, employees, assistants of Being Canine or anyone associated with Rowallane Blawearie Road Kirkoswald, for any accident(s) howsoever caused to clients anyone else attending in respect of personal or fatal injury or theft.

Vehicles and belongings are used and parked entirely at your sole risk whilst remaining on the premises of Rowallane Blawearie Road Kirkoswald.

Attending this venue is entirely at your own risk.